
Your Community Listens

Thank you for making Carriage Cove your home!

We strive to deliver the high level of customer service you have come to expect and promptly address the needs of all our residents. In order to deliver on this goal, we are highlighting a process to help us address any questions or concerns that may arise during your residency.

STEP 1: Please visit the community office or call (386) 767-9922 to discuss any questions or concerns with your community manager. Please allow appropriate time for a response or action from your community manager, and feel free to follow up as necessary.

STEP 2: If, after allowing appropriate time for your community manager to respond or initiate action, you feel the need to further address your questions or concerns, you may contact the regional manager for your community at (855) 572-1312.

STEP 3: After allowing appropriate time for a response or action from the community's regional manager, if you find it necessary, you may take the additional step of contacting our corporate customer service representative at (888) 445-1894.

We appreciate that you have chosen to call Carriage Cove your home and look forward to continuing to serve you for many years to come.

Sincerely,

Your management team at
Carriage Cove
